

# the Support Group, inc

Legacy Application Management and Application Modernization Services



# CIO Agenda for 2008

## Strategy

Improve the quality of IT services  
Improve the links between business and IT  
Demonstrate the business value of IT

## Technology

Legacy Application Modernization  
Business Intelligence  
Security  
SOA / Integration  
Document Management  
Collaborative Technologies



# Services

MANMAN Legacy Application Management

Technical Support

Consulting

Programming / Modifications

Project Management

Disaster Recovery

Regulatory Compliance and Audit Support

Data Profiling (Quality, Cleansing, Integration)

Education / Training

System Performance Review and Optimization



# Services

## Legacy ERP Application Modernization

Modernization Assessment

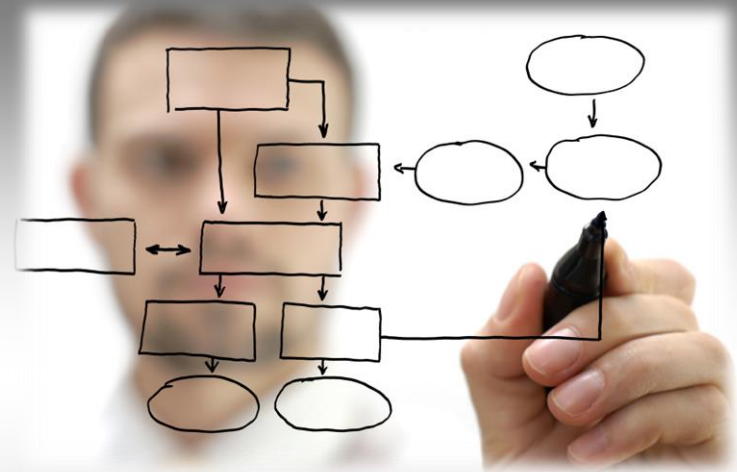
Partnership

Discovery – an evaluation and analysis of resources, business process and procedures, technical capabilities, costs, risks and benefits

Best Practices

Data migration ,Test strategy, Deployment

Determine 'Self Funding Model' For ROI and faster time to value



Our Assessment process clearly defines the amount of time, effort and funding for you to make an informed business decision.

# the Support Group Value Proposition

Deliver on CIO requirements

## Improving the quality of IT services

Supplemental outsourced management services allow the enterprise to redeploy / direct internal resources to strategic initiatives

## Improve the links between business and IT

tSGi data services offer new integration opportunities between legacy data and users – delivering better business value

## Demonstrate the business value of IT

Simplified, better aligned internal resources.  
Lower cost, more efficient use of capital, investments and resources



# Who will benefit?

## **Chief Financial Officer Chief Information Officer**

Self funding model (ROI), less capital expenditure, ability to consolidate and direct IT spend / resources to strategic initiatives

## **IT Director, Manager**

Simplified support model, greater flexibility and agility to respond to user base

Deployment of new capabilities from legacy investments – delivering better capabilities to the business

Nimbly deliver services more affordably than ever before.

Mitigated risk, lower TCO

